

## Extended Warranty

**We hereby certify that Pincinox stainless steel pegs are covered by an unlimited warranty**

Pincinox has been producing patented stainless pegs since 1970 with no return due to rust or malfunction  
In 53 years of operation, the only pegs returned due to rust or malfunction were copies from China  
Therefore we are proud to be the only pegs manufacturer to offer a lifetime warranty  
Please note that our production process is both industrial and manual

>> Therefore small changes on the appearance, dimensions and marking (brand) of the pegs can occur

**What is covered :**

Oxydation (rust)  
Breakage  
Loss of strength that makes the function of holding laundry impossible

**Conditions of the warranty**

Normal use of the pegs

**Cases of refusal of warranty**

No warranty if pegs have been used in an anormal way (modification of the shape by manual or mechanical means, or accident, like going under a lawnmower)

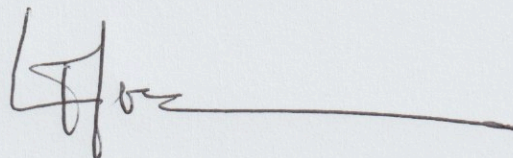
**Process for claim**

Either through distributor or by contacting directly Pincinox at [bonjour@pincinox.fr](mailto:bonjour@pincinox.fr)

**Shipping costs**

The customer or the distributor takes care of the cost of shipping faulty products to Pincinox, unless a prior agreement with Pincinox has been made (example : large quantities)  
Pincinox takes care of the cost of shipping replacement products

**Avignon, April 14 2023**



**Ludovic Monroe, Director**

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